

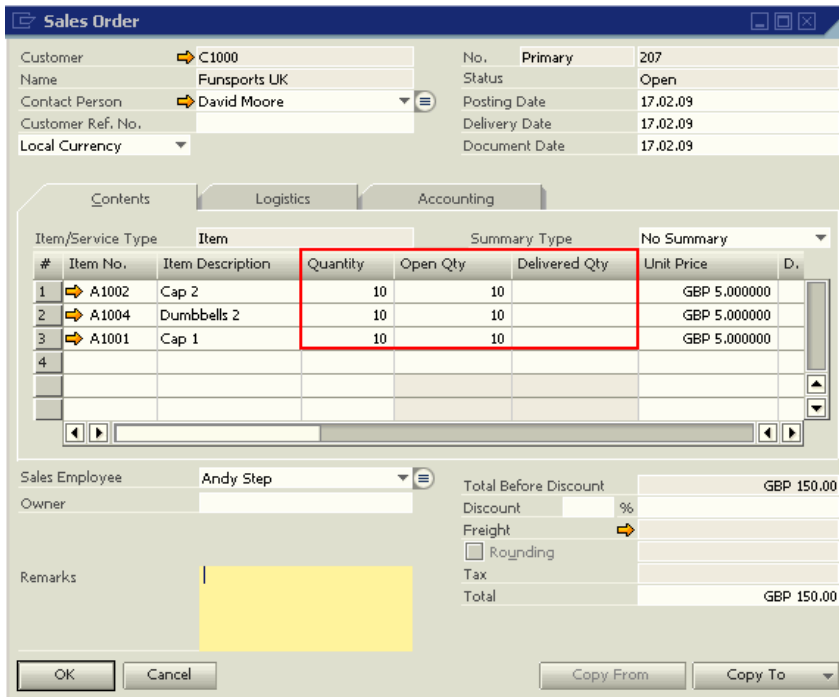
How to see the remaining quantities to be delivered to the customer?

When viewing partially delivered orders, customers may want to see the remaining quantities in backorder, those awaiting delivery. Depending on the marketing document currently viewed, the quantity columns hold different information.

In a Sales Order document for example, the relevant columns are:

- Quantity
- Open Qty
- Delivered Qty

When creating the document, the value in the 'Open Qty' column will always equal the one in the 'Quantity' column. The 'Open Qty' pertains to the unprocessed units, those not yet covered by target documents. The value in the 'Open Qty' column will be reduced as Delivery and/or A/R Invoices are created based on the Sales Order.



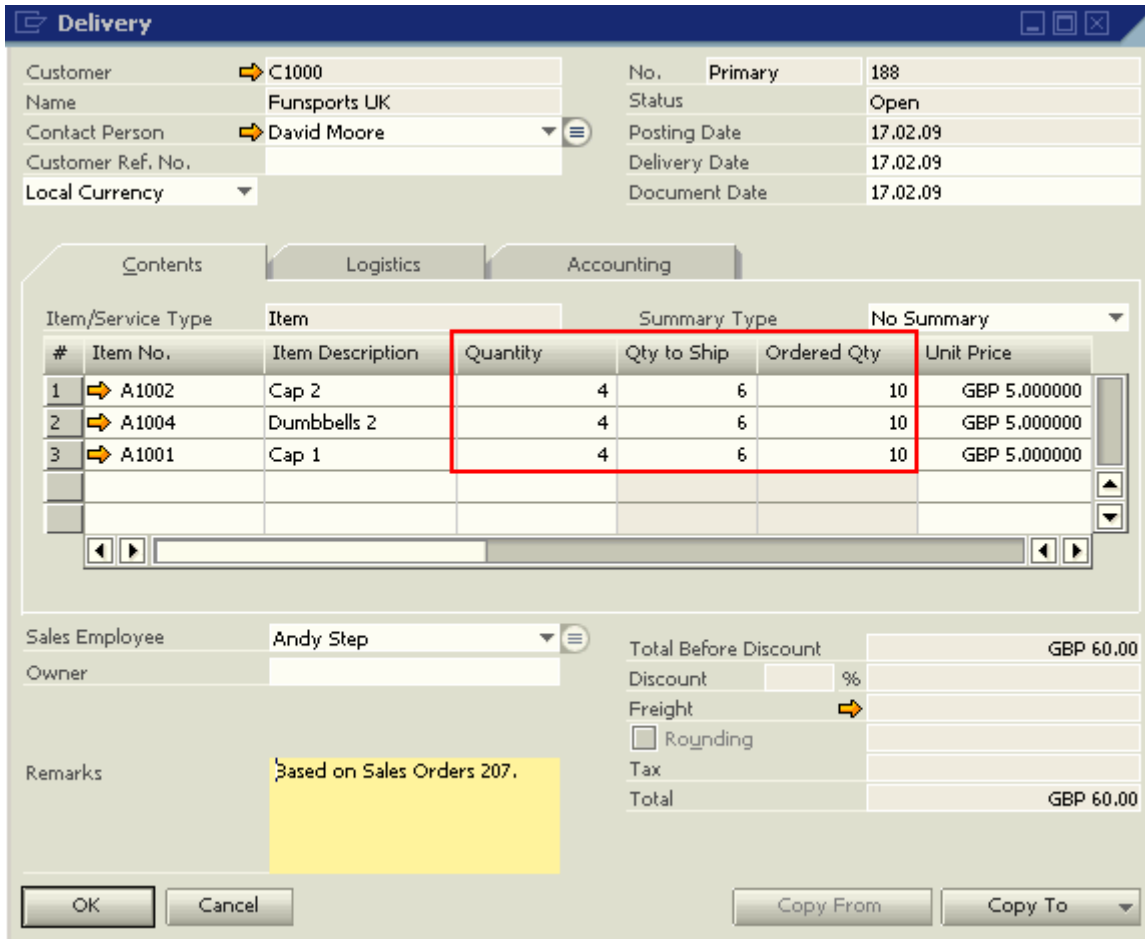
#	Item No.	Item Description	Quantity	Open Qty	Delivered Qty	Unit Price	D.
1	A1002	Cap 2	10	10		GBP 5.000000	
2	A1004	Dumbbells 2	10	10		GBP 5.000000	
3	A1001	Cap 1	10	10		GBP 5.000000	
4							

For a Delivery document, the relevant columns are:

- Quantity Qty
- to Ship
- Ordered Qty

The value in the 'Qty to Ship' column gets updated when entering a value in the 'Quantity' field. The 'Qty to Ship' column gets updated with the difference between the initial ordered quantity and the actual quantity in the Delivery document.

Thus, when a partial delivery for Sales Order 207 shown above is posted for 4 units each, the 'Qty to Ship' is updated to 6 units each, representing the quantity in backorder. The 'Qty to Ship' column can be made visible in the Delivery template/layout to enable the customer to see the items in backorder.



The screenshot shows the SAP Delivery window for customer C1000 (Funsports UK) with document number 188. The delivery is open and dated 17.02.09. The 'Contents' tab is active, displaying a table of items. A red box highlights the 'Quantity', 'Qty to Ship', and 'Ordered Qty' columns for three items.

#	Item No.	Item Description	Quantity	Qty to Ship	Ordered Qty	Unit Price
1	A1002	Cap 2	4	6	10	GBP 5,000000
2	A1004	Dumbbells 2	4	6	10	GBP 5,000000
3	A1001	Cap 1	4	6	10	GBP 5,000000

Below the table, the 'Sales Employee' is Andy Step and the 'Remarks' field contains 'Based on Sales Orders 207.'. The summary section shows a total of GBP 60.00 before discount and tax.

Sales Order 207's 'Open Qty' column is also updated.

Sales Order

Customer: C1000
Name: Funsports UK
Contact Person: David Moore
Customer Ref. No.:
Local Currency:

No. Primary: 207
Status: Open
Posting Date: 17.02.09
Delivery Date: 17.02.09
Document Date: 17.02.09

Contents | Logistics | Accounting

#	Item No.	Item Description	Quantity	Summary Type		Unit Price	D.
				Open Qty	Delivered Qty		
1	A1002	Cap 2	10	6	4	GBP 5.000000	
2	A1004	Dumbbells 2	10	6	4	GBP 5.000000	
3	A1001	Cap 1	10	6	4	GBP 5.000000	
4							

Sales Employee: Andy Step
Owner:

Remarks:

Total Before Discount: GBP 150.00
Discount: %
Freight:
 Rounding
Tax:
Total: GBP 150.00

OK Cancel Copy From Copy To

To view the summary of backorders, access Sales/AR -> Sales Reports -> Back Order.

Backorder Report

Date: From: To: Items: All
Customers: From: C1000 To: C1000 Warehouses: 01

#	Item No.	Description	Doc. No.	Customer Code	Delivery ...	Whse	Ordered	Delivered	Back Order
1	A1001	Cap 1	207	C1000	17.02.09	01	10	4	6
2	A1002	Cap 2	207	C1000	17.02.09	01	10	4	6
3	A1004	Dumbbells 2	207	C1000	17.02.09	01	10	4	6

OK