

# Amber Infrastructure Paves the Way for Smooth Audits



International investment management company  
transforms their iDocuments deployment

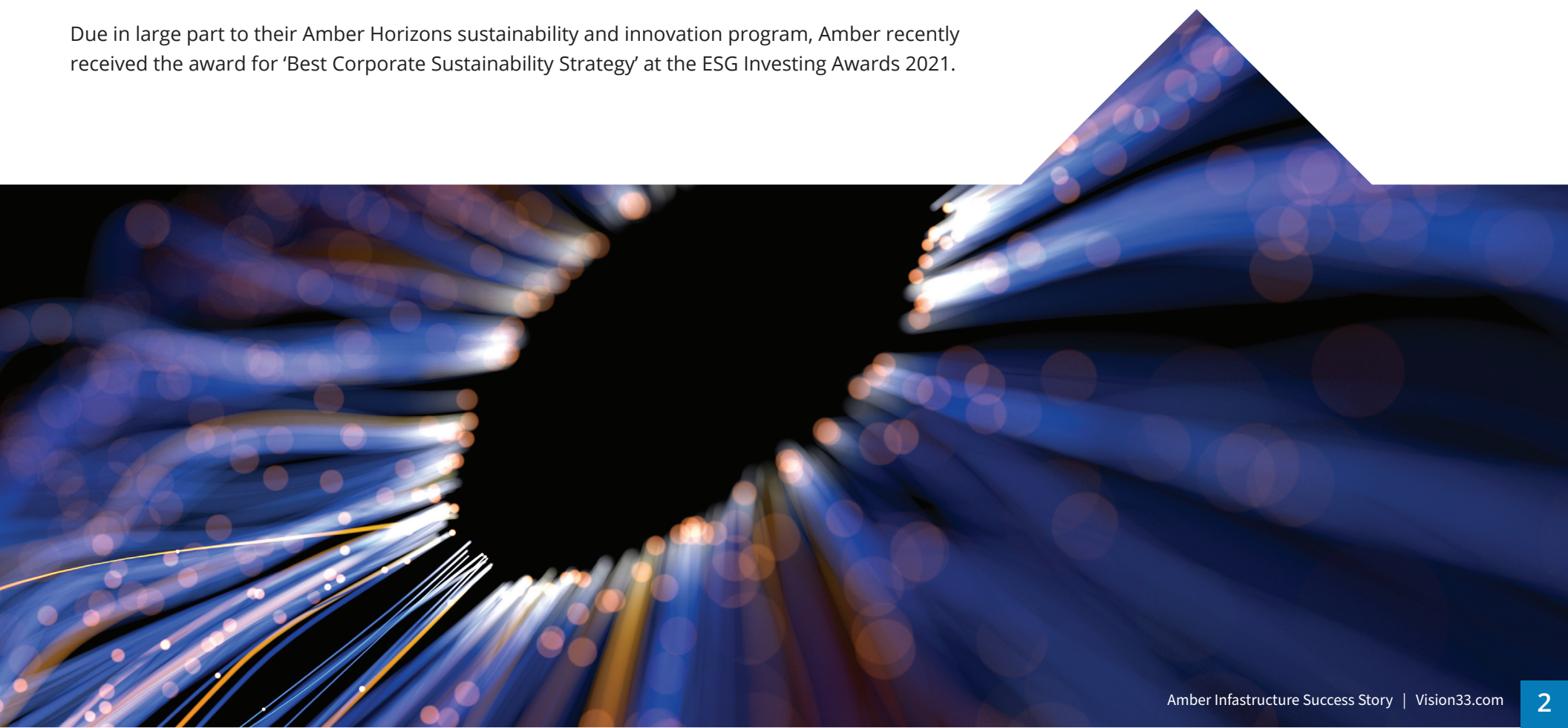


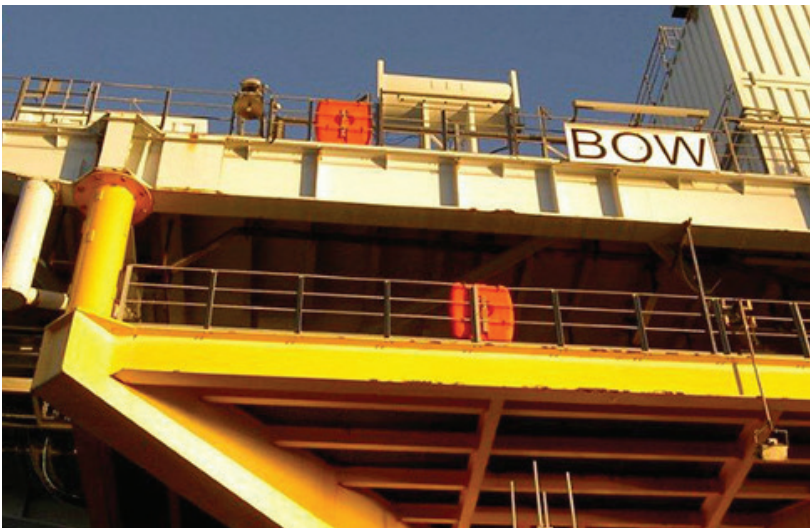
# ABOUT

Based in London, Amber Infrastructure (Amber) is a specialist infrastructure fund manager that invests in infrastructure sectors of the future. These include transport, energy, and social accommodation / urban regeneration to support changing demographics. The company is at the forefront of the low-carbon economy, specializing in low-carbon energy generation, energy efficiency, and infrastructure for effective energy storage and transmission.

Due in large part to their Amber Horizons sustainability and innovation program, Amber recently received the award for 'Best Corporate Sustainability Strategy' at the ESG Investing Awards 2021.

**AMBER**  
INFRASTRUCTURE GROUP





# Improving the efficiency of infrastructure

Amber has experienced rapid growth around the world since 2007. During that time, Amber management recognized the need to underpin many financial processes with scalable solutions that make workers more efficient and productive. “We need to be at the forefront of technology to make our jobs better and to produce Big Data faster,” said Daniel Brook, Head of Systems Accounting at Amber Infrastructure. “Our technology platforms have to match our growth.”

Amber Infrastructure was using SunSystems to run their business. To keep pace technologically, they decided to implement iDocuments more than six years ago. The goal was to manage purchase invoices, sales invoices, and expenses, all via the iDocuments web and mobile app. After six months of working directly with the iDocuments team (now part of Vision33), Daniel reviewed several KPIs related to iDocuments’ support and SaaS platform usage. The impressive results included the following:

- Time-to-resolution shrank by 10x
- Processes involving iDocuments became 20x more efficient
- Six years of problems were resolved in the six months
- Support calls to iDocuments dropped from 20 per week to just 1 per month

With iDocuments performing well, Daniel now enables Amber Infrastructure’s 130 business units with the software to process a massive volume of invoices and expenses.



## The benefits: streamlined auditing and a valuable upgrade

With iDocuments running smoothly across the business, the finance team no longer fears the annual auditing period. This is due to Amber Infrastructure's auditors recognizing that they can trust the processes and data going into and out of iDocuments. "With auditors showing reliance on the system, my job becomes much easier," said Daniel. "It's running great. Everyone's happy with it. So yes, this has been a real positive change to that effect."

Daniel recently decided to upgrade to the newest version of iDocuments SaaS and is excited that the new owner of iDocuments, Vision33 is investing in the platform's future. "We look towards having that newer version of the product and the depth Vision33 has to keep it progressing in the right direction. It will keep our business on the leading edge, so this is exciting for me," stated Daniel.

# iDocuments



*"With auditors showing reliance on the system, my job becomes much easier. It's running great. Everyone's happy with it. So yes, this has been a real positive change to that effect."*





Vision33 ([www.vision33.com](http://www.vision33.com)) helps growing companies deliver on the promise of technology through enterprise resource planning (ERP) solutions, including SAP Business One and Sage Intacct, automation, and integration solutions. Vision33 has the people, processes, and technology to help businesses solve everyday challenges and seize new opportunities for growth and transformation. With proprietary solutions such as iDocuments and Saltbox, Vision33 helps businesses leverage the right transformative technology for their digital transformation journeys.

#### **United States**

6 Hughes, Suite #220  
Irvine, CA 92618  
Tel: +1 949 420 3300  
[contact@vision33.com](mailto:contact@vision33.com)  
[www.vision33.com](http://www.vision33.com)

#### **Canada**

210 Water Street, Suite #400  
St. John's, NL A1C 1A9  
Tel: +1 709 722 7213  
[contact@vision33.com](mailto:contact@vision33.com)  
[www.vision33.ca](http://www.vision33.ca)

#### **Europe**

52 Grosvenor Gardens,  
London, UK SW1W 0AU  
Tel: +44 (0) 20 7284 8400  
[info@vision33.co.uk](mailto:info@vision33.co.uk)  
[www.vision33.co.uk](http://www.vision33.co.uk)

