

Certex Elevates Human Resources Processes With BambooHR

bambooHR®





Lifting Solutions Group
Axel Johnson International

About

Located in Doncaster, United Kingdom, Certex offers a full solution for lifting products and services. The company provides steel wire rope, lifting equipment, and services to customers in the industrial, oil & gas, and renewable energy markets.

An unwavering dedication to safety, quality, and innovation has made Certex the go-to choice for lifting solutions and services in the United Kingdom.

Certex belongs to the Lifting Solutions business unit within Axel Johnson International. The business unit is a global player specialising in lifting equipment, steel wire rope, and height safety.





"I looked online at BambooHR's resources to see what it's capable of", Simon says. "I quickly learned what it can do, how lengthy processes can be shortened, data is secure all the way through, and pretty much everything is automated end to end".

*Simon Clayton,
Group Human Resources Manager*

Bringing Human Resources Onsite

Before welcoming Simon Clayton as Group Human Resources Manager, Certex had a newly established HR function and had used the services of shared resources available through the larger group.

Simon is now the onsite resource for Certex and two companies in the group: Lifting Gear and Safety and Lifting Gear UK.

Shortly before Simon joined Certex, the company invested in BambooHR, all-in-one, cloud-based HR software trusted by over 30,000 companies worldwide.

But when Simon completed a paper-heavy and disjointed onboarding process, he realised BambooHR wasn't being used to its full potential.

Partnering With HR Technology Experts

While studying Certex's daily HR processes and making them as efficient as possible, Simon discovered a challenge with the company's BambooHR-Indeed integration.

"We had to unpick that", Simon says. "That established our relationship with Vision33 pretty quickly. They were a great help engaging with Indeed".

Vision33's human capital management (HCM) solutions team brings a combined 20 years of HR and HR technology experience and 30 years of working with small and mid-sized businesses to deliver on the promise of technology.



"The service from Vision33 is outstanding", Simon notes.

Priority One: Simplifying Onboarding

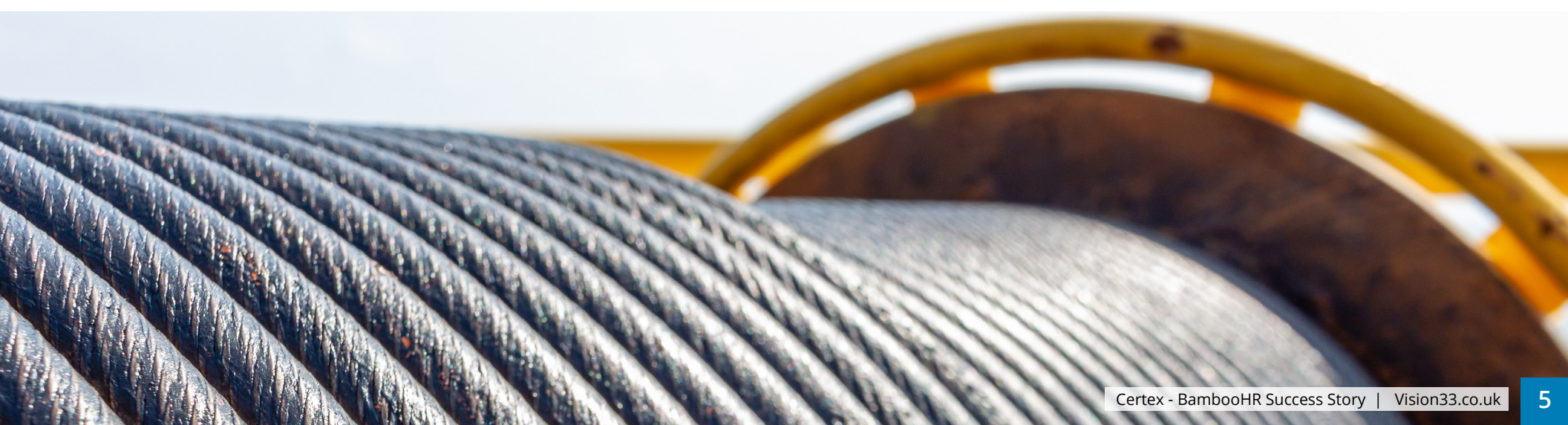
The onboarding experience was Simon's top priority.

"The great thing about BambooHR is it's really intuitive and easy to use out of the box", Simon says. "I'm a big fan of products where people have taken something quite complex and simplified it. That's what BambooHR has done".

Certex's streamlined onboarding process begins with Microsoft Forms. Information then goes into Power Automate and flows into BambooHR.

Simon appreciates the automated process. BambooHR enables Certex to handle the data once, and BambooHR completes the required documents at the end.

"Now, we have a really comprehensive onboarding process", Simon says. "All the things that need to be done before someone starts to let them know we really know what we're doing—they're all in place".





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“We sent the policy to 156 people”, Simon explains. “We know who’s signed it and who hasn’t. We can send a reminder. I looked a day later, and 90 had already signed it. To get that kind of return so quickly is a fabulous way to do things”.

Making HR Easier

Time off requests are also simplified, thanks to BambooHR’s advanced time off approval options.

Certex used to approve time off requests ranked by division. The company recently modified the process to be ranked by department, with the need to drill down further.

“It’s so quick to change things in BambooHR and get things done that, in the old days, would have been a very long, convoluted process”, Simon says.

Certex also made a slight tweak to its absence notification process; there’s a specific policy that outlines what an employee must do if they can’t work.

BambooHR’s announcements feature makes it easy to distribute this type of information.

Finding Peace of Mind

Certex continues to roll out BambooHR's different functions.

As the company strengthens and optimises its HR processes, Simon notes the ongoing support Certex receives from Vision33.

"Our Vision33 consultant always has an answer", he says. "The great thing is, if she doesn't know, she doesn't pretend to know. She says, 'I'll get right back to you', and she always does, most often the same day. That's great service".

Thanks to BambooHR, Certex has eliminated paper-based processes, created a streamlined and personalised onboarding experience, and gained peace of mind because sensitive employee data is protected by iron-clad security on a user-friendly platform.

"Even if someone is clumsy from an IT perspective, it's hard to do something wrong in BambooHR", Simon concludes. "You can't break it. That allows you the confidence to say, 'Let's try this and see how it works'. We have a great tool that makes everyone's life easier".





Vision33 transforms business processes and results for customers by delivering value through the promise of technology and its benefits for growing businesses. For over 30 years, Vision33 has helped companies integrate and automate their business processes and applications to better serve their customers, employees, and stakeholders. The technologies may have changed drastically in 30 years, but Vision33's mission has never wavered.

With over 1,000 customers worldwide, Vision33 helps manufacturers, distributors, service firms, and SaaS businesses outperform their competition and lead their industries with successful technology investments.

With nearly 500 employees, Vision33 offers product expertise, business experience, and innovative technology leadership. Whether a global company with 100 subsidiaries or a small business, Vision33 works alongside every customer to meet their goals.

Vision33 also has formal partnerships to resell, implement, and support leading ERP applications, is a leader in cloud deployment, and has developed exclusive products, including Saltbox and iDocuments.

For more information about Vision33, visit www.vision33.co.uk

Contact your nearest Vision33 sales office to discuss how we can help transform your business.

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