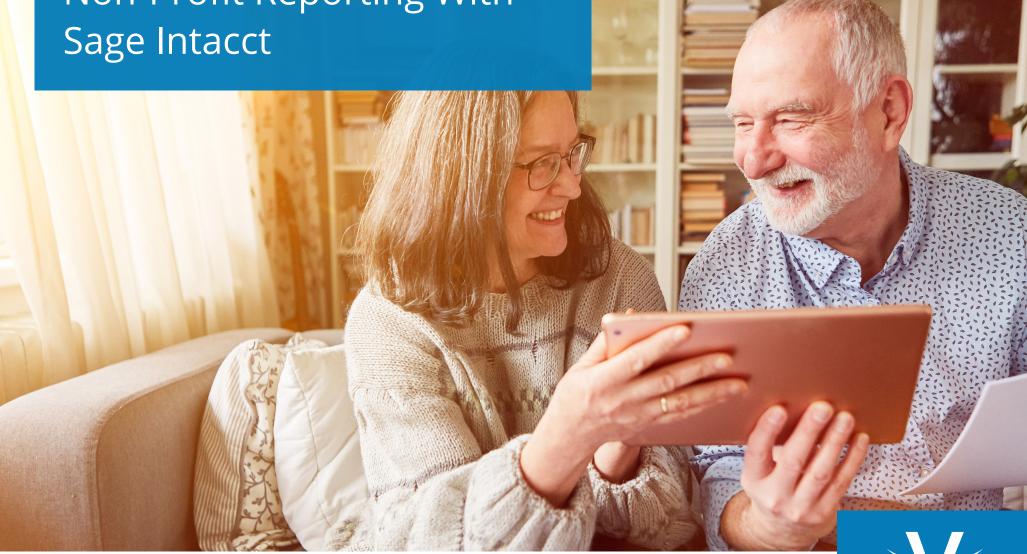# Accountability and Visibility: NS Pension Enjoys Real-Time Non-Profit Reporting With Sage Intacct
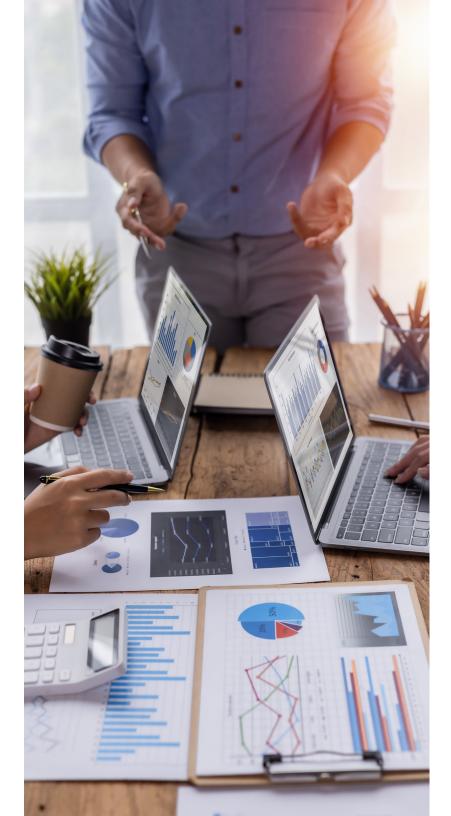
Sage Business Partner

Vision33

ABOUT

Nova Scotia Pension Services Corporation (NS Pension) is a non-profit organization dedicated to strengthening Nova Scotians' retirement strategies. It provides a range of investment, pension administration, and compliance services for some of the province's leading pension plans.

NS Pension is co-owned by the Teachers' Pension Plan and the Public Service Superannuation Plan trustees and administers those trustees' pension benefits and investment assets. The organization also manages the pension benefits of the Members' Retiring Allowances and the three former Sydney Steel pension plans.

Visit NS Pension at **https://www.novascotiapension.ca/**

pension

Time to Retire Legacy Software

Non-profit finance leaders must be stewards who protect their organizations' resources, put them to good use, and earn public trust.

NS Pension is accountable to a board of directors that oversees the organization's risk management practices, prudent management of pension plan expenses, and transparent reporting.

However, NS Pension's legacy on-premises software, Sage 50, made reporting a challenge.

The organization manages five sets of books, and its finance team struggled with the software's inflexibility.

"Sage 50 has very limited reporting," explains Shauna Wadden, NS Pension's Manager of Financial Services. "Even though we were putting good data in, we couldn't run reports on it."

Additionally, Sage 50 would often crash, locking Shauna and her team out.

Frustrations also mounted outside the accounting department. NS Pension's IT staff managed Sage 50 upgrades, which were manual and time-consuming.

After almost 10 years of using Sage 50, it was time for new software.

A Flexible, Cloud-Native Solution

Chris Huestis, NS Pension's Director of Finance, joined Shauna and the Director of Technology and Infrastructure Services in their quest for a modern financial management solution.

The group evaluated Microsoft Dynamics, Sage 300, and Sage Intacct.

"Microsoft Dynamics was way more than we needed," Shauna says. "And we didn't feel Sage 300 would solve our problems either."

The three agreed Sage Intacct's flexibility and robust reporting made it the best option.

"We wanted something simple and reliable, with data storage in Canada," Shauna notes. "The cloud was an option, and IT approved."

Sage Intacct is a customizable financial management solution built on a true cloud foundation. Built for finance by finance, Sage Intacct delivers the real-time reporting and anytime, anywhere access non-profit leaders need to make fast, confident decisions.

Location and Expertise Matter

The next step was finding the right partner to implement Sage Intacct and provide ongoing support.

NS Pension chose Vision33, a Sage tech partner and Sage Intacct expert, for its local Canadian presence.

"The Vision33 team was very helpful," Shauna says. "Having an assigned project manager and knowing who you were dealing with was great. I was happy with his responsiveness."

Chris Huestis,
NS Pension's Director of Finance

Better Visibility, Flawless Operations

While it's still early days, NS Pension's staff is pleased with Sage Intacct and how it supports their daily tasks.

And Shauna and Chris have the improved visibility non-profit finance leaders require.

For Chris, the best part is running a general ledger and seeing all the information he needs in one report.

And because Sage Intacct runs in the cloud, NS Pension's IT director no longer worries about painful upgrades.

"With Sage Intacct, the updates automatically come through," Shauna explains. "We haven't needed IT for anything. It just works."

Thanks to Sage Intacct, NS Pension has the reports it needs to demonstrate accountability and transparency while focusing on Nova Scotians' retirements.

"It felt like the Vision33 lead consultant, Matthew, was part of our team," Chris concludes. "Sage Intacct does everything we need it to do, and it works great."

Vision33 transforms business processes and results for customers by delivering value through the promise of technology and its benefits for growing businesses. For over 30 years, Vision33 has helped companies integrate and automate their business processes and applications to better serve their customers, employees, and stakeholders. The technologies may have changed drastically in 30 years, but Vision33's mission has never wavered.

With over 1,000 customers worldwide, Vision33 helps manufacturers, distributors, service firms, and SaaS businesses outperform their competition and lead their industries with successful technology investments.

With nearly 500 employees, Vision33 offers product expertise, business experience, and innovative technology leadership. Whether a global company with 100 subsidiaries or a small business, Vision33 works alongside every customer to meet their goals.

Vision33 also has formal partnerships to resell, implement, and support leading ERP applications, is a leader in cloud deployment, and has developed exclusive products, including Saltbox (saltbox.io) and iDocuments (idocuments.io).

*For more information about Vision33, visit **www.vision33.com.***

Contact your nearest Vision33 sales office to discuss how we can help transform your business.

United States
7545 Irvine Center Drive,
Suite 200
Irvine, California 92618
Tel: +1 949 420 3300
contact@vision33.com
www.vision33.com

Canada
210 Water Street, Suite #400
St. John's, NL A1C 1A9
Tel: +1 709 722 7213
contact@vision33.com
www.vision33.ca

Europe
1 Heathgate Place,
Agincourt Road
London, NW3 2NU
Tel: +44 (0) 20 7284 8400
contact@vision33.co.uk
www.vision33.co.uk

Vision33