![Accela]

Accela Environmental Health

Focus on public health, not data management

Accela Environmental Health drives the delivery of health department services, and improves efficiency throughout your organization

Environmental Health Today

Environmental health departments are the gatekeepers of a community's healthy development. Whether it's fostering a safe and burgeoning restaurant scene, protecting groundwater, or ensuring safe recreational activities, you work to protect your community every day.

High-profile business trends like food trucks and pop-up restaurants, and new regulations such as food recovery programs and cannabis legalization, all add to your burden of oversight. Not to mention the revolving workload of recurring inspections, complex plan reviews, responding to complaints and more.

Challenges with Environmental Health

For you to keep pace with changing demands, you need access to modern and flexible tools that solve your most pressing challenges:

> Meeting inspection targets with manual, paper-based processes, or inflexible legacy systems
> Coordinating routine inspections with varying risk-levels
> Identifying violation trends over time, with historical data trapped in paper files or legacy systems without reporting
> Proposing and defending fees without the means to track staff time
> Responding to plan review and application status inquiries
> Absorbing new workload demands as a result of new regulations
> Maintaining IT infrastructure for data management with limited time and resources

Accela Environmental Health

The Accela Civic Solution for Environmental Health modernizes the application submission, plan review, inspection, and permit issuance process. It is a cloud-based solution hosted by Accela that digitizes and automates work-flow functions for employees, facility owners and mobile workers.

It eliminates manual steps, reduces paper handling, decreases the chances for human error and minimizes manual workarounds. The results are improved internal productivity, enhanced service delivery, and better protection for citizens.

The Civic Solution for Environmental Health allows health departments to elevate their processes with simultaneous plan review, mobile inspections, online application and payment submission, automatic project status notifications, and more.

Now, you can better protect public health by spending less time on processing paper, and more time on program improvements, and utilizing resources where they're needed most.

Features

Fully hosted SaaS solution means that you can have the security and reliability of Accela SaaS, hosted by Microsoft Azure

Online payments system simplifies the fee collection process by enabling operators to make payments online

Modern, intuitive and customizable user interface that delivers a seamless experience for applicants and agency staff, whether they are on a desktop or mobile device

Online access allows applicants to submit plans and applications on their time. They can also track the status of their project, schedule inspections and more from their mobile device or desktop computer

Customizable reporting and querying options help administrators assess agency productivity and progress towards goals

Combining data across programs means you can report on activities agency-wide and improve transparency for external stakeholders

Electronic document review removes the need for paper in the plan review process. Digital documents can be commented on and marked up, and cross-agency collaboration is made easy with the Accela Civic Platform

Mobile inspection platform allows inspectors to do inspections from their mobile device, accessing agency data remotely, attaching photos, creating inspection routes, and printing or emailing results, all available offline.

Platform-wide integration capabilities with APIs, SDKs, and open data, allowing developers to integrate with existing software solutions to meet the unique needs of any community

GIS integration places location-based data on a map, enabling the optimization of inspection routes, highlights potential areas of concern, and informs new regulation

Benefits

With the Accela Civic Application for Environmental Health, you will:

1. Increase productivity and control labor costs by automating manual and paper-driven processes across the permitting and plan review process

2. Schedule routine inspections with ease, with filtering options like inspector district, current workload, or facility risk-level, all with optimized routing

3. Identify violation trends to help inform the approach for future inspections, with customizable and out-of-the-box reporting

4. Monitor staff performance with advanced reporting and time accounting analytics to help identify gaps in coverage

5. Enable facility owners and staff to view project status and receive automatic updates on milestones and next steps

6. Stay prepared for changing regulations with easily configurable software

7. Reduce costs of maintaining IT infrastructure with cloud-based technology hosted with the security and reliability of Microsoft Azure

8. Enjoy a solution that is fully supported by Accela Customer Service

About Accela

Accela provides market-leading SaaS solutions that empower state and local governments to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenge in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.

Learn More

Visit www.accela.com or call us at (888) 722-2352